



## Mobile Phone Recovery and Repair Services

**Free Consultation** - Our Data Recovery Consultants will:

- Assess your data loss
- Determine the best, most cost-effective solution and pricing options
- Advise on next steps to take

**Free In-lab Media Evaluation** - Our Data Recovery Evaluation Team will:

- Provide an expert inspection of your media on an average 2 days of the media arriving at our labs
- Create a free analysis report detailing the specifics of your data recovery case
- Propose recovery and/or repair options with a fixed pricing quotation

**Data Recovery Process** - Our Data Recovery Expert Engineers will:

- Overcome internal and physical problems with your media in order to image the raw data
- Rebuild the file structures from the image and recover the data
- Repair the device, if you have chosen this option for your mobile or tablet

**Data Return** - Our Post-Recovery Team will:

- Return your data on a free, encrypted USB
- Ship your data for free via next day courier or organise secure online file transfer
- Liaise with you to ensure data is successfully restored

When data is lost, discover what is recoverable quickly, easily and without commitment.

## Data Recovery and Repair Services for Mobiles and Tablets

Contact us for pricing details.

### Operating Systems and Brands We Work With

- iOS™
- Android™
- Windows®

#### Brands:

- Apple®
- HTC®
- Microsoft®
- Nexus®
- Nokia®
- Samsung®
- Sony®
- And many more...

### Data Loss Situations We Can Help With

#### Typical data loss causes are:

- ALost or deleted data
- Software issues
- Liquid damage
- Smashed screen
- Other physical damage

### Parts We Can Repair

#### We are able to repair the following:

- Front screen
- Earpiece
- Dock connector
- Loudspeaker
- Wi-Fi antenna
- Power flex
- Buttons
- Rear housing
- Vibrating motor
- Front and rear camera
- Battery

### Why trust Ontrack with your critical data?

- We are pioneers in data management. Ontrack performed the world's first data recovery in 1987.
- We have an unrivalled investment in R&D to produce unique data recovery solutions to address any situation.
- We have a global reach, a large range of proprietary tools and techniques, and 24/7/365 availability.
- We are the most trusted name in data management - every year we perform 50,000 data recovery jobs globally.
- We are security compliant. Twice awarded by the US Department of Defence for outstanding security participation.