



Mobile device recovery and repair services

Free Consultation - Our Data Recovery Consultants will:

- Assess your data loss
- Determine the best, most cost-effective solution and pricing options
- Advise on next steps to take

Free In-lab Media Evaluation - Our Data Recovery Evaluation Team will:

- Provide an expert inspection of your media on an average 2 days of the media arriving at our labs
- Create a free analysis report detailing the specifics of your data recovery case
- Propose recovery and/or repair options with a fixed pricing quotation

Data Recovery Process - Our Data Recovery Expert Engineers will:

- Overcome internal and physical problems with your media in order to image the raw data
- Rebuild the file structures from the image and recover the data
- Repair the device, if you have chosen this option for your mobile or tablet

Data Return - Our Post-Recovery Team will:

- Return your data on a free, encrypted USB
- Ship your data for free via next day courier or organise secure online file transfer
- Liaise with you to ensure data is successfully restored

When data is lost, discover what is recoverable quickly, easily and without commitment.

Data recovery and repair services for mobiles and tablets

Pricing from £99.

Operating systems and brands we work with

iOS™
Android™
Windows®

Brands:

Apple®
HTC®
Microsoft®
Nexus®

Nokia®
Samsung®
Sony®
And many more...

Data loss situations we can help with

Typical data loss causes are:

Lost or deleted data
Software issues

Liquid damage
Smashed screen
Other physical damage

Parts we can repair

We are able to repair the following:

Front screen
Earpiece
Dock connector
Loudspeaker
Wi-Fi antenna

Power flex
Buttons
Rear housing
Vibrating motor
Front and rear camera
Battery

Why trust Kroll Ontrack with your critical data?

We are pioneers in data management. Kroll Ontrack performed the world's first data recovery in 1987.

We have an unrivalled investment in R&D to produce unique data recovery solutions to address any situation.

We have a global reach, a large range of proprietary tools and techniques, and 24/7/365 availability.

We are the most trusted name in data management - every year we perform 50,000 data recovery jobs globally.

We are security compliant. Twice awarded by the US Department of Defence for outstanding security participation.

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