Get a Free Evaluation Report with Fre**eval**

When data is lost, discover what is recoverable quickly, easily and without commitment.

Free Phone Consultation - Our Data Recovery Consultants will:

- Assess your data loss to determine the best, most cost-effective solution and pricing options

- Provide a data recovery service method and service level options

- Advise on next steps to take

Free In-lab Media Evaluation - Our Data Recovery Evaluation Team will:

- Provide an expert inspection of your media on an average 4 hours of the media arriving at our labs

- Create a free analysis report detailing the specifics of your data recovery case

- Propose recovery options with a fixed pricing quotation (see next page)

Data Recovery Process - Our Data Recovery Expert Engineers will:

- Provide a guaranteed file listing prior to recovery for your approval should it be required

- Overcome internal and electromechanical problems with your media in order to image the raw data

- Rebuild the file structures from the image and recover the data

Data Return - Our Post-Recovery Team will:

- Return your data on an encrypted USB drive

- Ship your data via next day service or organize secure online file transfer

- Liaise with you to ensure data is successfully restored

4hr*

* Provide an expert inspection of your media on an average 4 hours of the media arriving at our labs.

Why trust Kroll Ontrack with your critical data?

- We are pioneers in data management. Kroll Ontrack performed the world's first data recovery in 1987.

- We have an unrivalled investment in R&D to produce unique data recovery solutions to address any situation.

- We have a global reach, a large range of proprietary tools and techniques, and 24/7/365 availability.

- We are the most trusted name in data management - every year we perform 50,000 data recovery jobs globally.

- We are security compliant. Twice awarded by the US Department of Defense for outstanding security participation.

Data Recovery Services for Desktops and Laptops

Level 1: Software related faults where the data cannot be accessed. The fault is not caused by a physical hardware failure.

Typical data loss causes are:

- The computer will not start up - configuration
- Deleted files - Basic
- External electronics

Level 2: Hardware faults that do not require the HDD to be opened.

Typical data loss causes are:

- Hard drive suffers fewer than 40 read errors
- Single discrete electronic component failure
- Intermittent mechanical failure

Level 3: Complex software related faults. The fault is not caused by a physical hardware failure.

Typical data loss causes are:

- Operating system reinstall requiring manual rebuild
- Complex directory tree damage
- Encryption related errors
- Deleted files - Advanced

Level 4: Internal faults that need to be fixed in a clean room by a specialist Data Recovery Engineer and require replacement parts.

Typical data loss causes are:

- Major or multiple electronics component failure
- Internal mechanical failure or media corruption
- Physical media damage (head crash)

Optional: Guaranteed file by file report.

Benefits include:

- Guarantee that specific files will be recovered complete and without corruption
- Useful when the recovery is expected to be difficult or incomplete
- Provides complete peace-of-mind before commitment

Our Industry Partnerships

KrollOntrack
By KrolLDiscovery

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