

About your recovery process.

Get a free evaluation with



When data is lost, discover what is recoverable quickly, easily and without commitment.

FREE PHONE CONSULTATION

Our Data Recovery Consultants will:

- Assess your data loss to determine the best, most cost-effective solution and pricing options
- Provide a data recovery service method and service level options
- Advise on next steps to take

FREE IN-LAB MEDIA EVALUATION

Our Data Recovery Evaluation Team will:

- Provide an expert inspection of your media on an average 4 hours of the media arriving at our labs
- Create a free analysis report detailing the specifics of your data recovery case
- Propose recovery options with a fixed pricing quotation (see over page)

DATA RECOVERY PROCESS

Our Data Recovery Expert Engineers will:

- Provide a guaranteed file listing prior to recovery for your approval should it be required
- Overcome internal and electromechanical problems with your media in order to image the raw data
- Rebuild the file structures from the image and recover the data

DATA RETURN

Our Post-Recovery Team will:

- Return your data on an encrypted USB drive
- Ship your data via next day courier or organise secure online file transfer
- Liaise with you to ensure data is successfully restored

WHY TRUST KROLL ONTRACK WITH YOUR CRITICAL DATA?

- We are pioneers in data management. Kroll Ontrack performed the world's first data recovery in 1987.
- We have an unrivalled investment in R&D to produce unique data recovery solutions to address any situation.
- We have a global reach, a large range of proprietary tools and techniques, and 24/7/365 availability.
- We are the most trusted name in data management - every year we perform 50,000 data recovery jobs globally.
- We are security compliant. Twice awarded by the US Department of Defence for outstanding security participation.

Data recovery services for desktops and laptops up to 6TB.

Contact us for pricing details.

Level 1: Software related faults where the data cannot be accessed. The fault is not caused by a physical hardware failure.

Typical data loss causes are:

- The computer will not start up - configuration
- Deleted files - Basic
- External electronics

Level 2: Hardware faults that do not require the HDD to be opened.

Typical data loss causes are:

- Hard drive suffers fewer than 40 read errors
- Single discrete electronic component failure
- Intermittent mechanical failure

Level 3: Complex software related faults. The fault is not caused by a physical hardware failure.

Typical data loss causes are:

- Operating system reinstall requiring manual rebuild
- Complex directory tree damage
- Encryption related errors
- Deleted files - Advanced

Level 4: Internal faults that need to be fixed in a clean room by a specialist Data Recovery Engineer and require replacement parts.

Typical data loss causes are:

- Major or multiple electronics component failure
- Internal mechanical failure or media corruption
- Physical media damage (head crash)

Optional: Guaranteed file by file report.

Benefits include:

- Guarantee that specific files will be recovered complete and without corruption
- Useful when the recovery is expected to be difficult or incomplete
- Provides complete peace-of-mind before commitment

OUR INDUSTRY PARTNERSHIPS



EMC²



vmware®

ORACLE®

Microsoft
CERTIFIED
Partner

CONTACT

For more information, call or visit us online:
+44 (0)20 3627 2118 | krollontrack.co.uk
+353 (0)1 960 9265 | ontrackdatarecovery.ie

 Kroll Ontrack®